# **Transcript Chat Response**

Company: Bajaj Finance

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## **Prompt**

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### Response

Hi! I can pull out key insights from these Bajaj Finance transcripts. Here?s a compact, cross-quarter snapshot based on the excerpts you shared. If you?d like, I can format this as a quick dashboard or a Q&A prep sheet.

Top-line takeaways across the excerpts

- Growth and scale
- Q1 FY26 (Jul 2025 call): AUM up about 25% to ?4,41,450 cr; ~13.5 million loans booked; ~4.7 million new customers; total customer franchise ~106.5 million.
- Q3 FY25 (Jan 2025 call): AUM ~?3.98 lakh cr; YoY AUM growth ~28%; ~12?13 million loans booked in the quarter; ~5 million new customers; customer franchise ~97?97.5 million; FinServ app ~67 million.
- Q4 FY25 (Apr 2025 call): AUM ~?4,16,661 cr; record loan book and customer additions; 10.7 million loans in Q4; total customers ~101.8 million; FinServ app ~70+ million.
- Profitability and efficiency
  - Opex to NTI around 33% in the guarters mentioned (indicative of ongoing efficiency focus).
- PBT growth in Q4 FY25 ~11% (reported) with two one-time items; PAT growth ~19% (reported). On an adjusted basis excluding the one-timers, the PAT/PBT trend is still positive but the exact delta depends on the one-time ECL and tax adjustments.
- ROE hovering around 19% in the periods shown; ROA broadly steady.
- Credit costs and asset quality
- Q1 FY26 notes: credit costs remained elevated but trending as a key concern; NPAs around 50 bps in Q1 commentary.
- Q4 FY25: one-time ECL model redevelopment added ~?359 cr to credit costs (primarily Stage 1 assets); net NPA around 44 bps.
- The pattern across calls is that credit costs are elevated vs. historical levels but management emphasizes stabilization and ECL model redevelopment being a driver of the one-time increments.
- Funding mix and liquidity
- Cost of funds around 7.8% in Q1 FY26, with a sequential improvement of ~20 bps; management projects FY26 cost of funds around 7.60?7.65%.
- Deposit contribution to funding is anticipated to come down (from ~20% to ~15?16%), implying greater reliance on non-deposit sources (NCDs, ECBs, bank borrowings) to hold cost of funds down as the growth runs.

- Liquidity buffers stay robust (roughly ?12k??15k cr in the excerpts), signaling solid liquidity management.
- FinAl transformation and digital reach
- Across the calls, management emphasized FinAI as a defining transformation for FY26, with live deployment across operations and plans to accelerate on digital assets. A growing FinServ app user base (approaching or above 70 million) and continued digital expansion are highlighted.
- Operational footprint and reach
- Wide distribution network: thousands of locations, including gold loan and MFIs; ongoing expansion in select formats (e.g., stand-alone gold loan branches).
- Active distribution footprint near 240k distribution points (as per Q1 FY26 remarks).
- Annual report and AGM (FY2025)
- Notice of 38th AGM and FY2025 annual report issued; dividend for FY2025 contemplated; agenda includes standard ordinary/special business (appointment of directors, secretarial auditor, NCD approvals). Useful for longer-term governance and capital allocation context.

### What this suggests for readers/investors

- The business is delivering strong AUM and customer growth, with a large and expanding customer franchise (crossing 100 million in FY25?FY26). This supports scale benefits and cross-sell opportunities through digital channels.
- The margin and profitability trajectory look solid but are tempered by elevated credit costs and one-time ECL/tax adjustments in Q4 FY25. The management?s emphasis on FinAl and cost-of-funds optimization could be key levers for FY26.
- Funding mix is shifting toward non-deposit sources to maintain cost of funds as the loan book grows, which has implications for liquidity management and debt maturity profile.
- The FinAl program and digital platform expansion are positioned as catalysts for productivity and customer engagement, which could influence long-term ROA/ROE sustainability.

#### If you?d like, I can deliver:

- A concise quarterly digest (Q1 FY26 / Q3 FY25 / Q4 FY25) in bullet form.
- A KPI-style dashboard (AUM, loans, customers, NIM, cost of funds, Opex/NTI, credit costs, NPAs, ROE, liquidity).
- A Q&A prep sheet with likely investor questions and suggested management answers.
- An implications/valuation note tying these trends to potential earnings power and multiple scenarios.

Would you prefer a quick summary, a dashboard, or a detailed Q&A prep sheet? If you have a specific question or metric you want prioritized, tell me and I?II tailor the output.